

# The GVL® Update

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GlobalVetLink's March Newsletter



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## GVL relaunches eVFDs at AASV

*Next generation eVFDs simplify data entry for vets, add search feature and feed mill tracking*

Thanks to a new set of upgrades to the electronic renewal process, writing Veterinary Feed Directives is now easier than ever. GlobalVetLink has partnered with Elanco to upgrade the already innovative, free web-based eVFD system. Pulmotil became the first Veterinary Feed Directive available electronically via eVFD in 2007.

Normally, a veterinarian recommending Pulmotil would need to fill out a standard VFD, which includes setting an expiration date. After the expiration date the veterinarian would have to renew the VFD, re-entering all the required information. Now, because of GVL's latest upgrades, veterinarians can order Pulmotil for pigs that are on the same site as those on the original VFD without losing valuable time re-entering the information. In addition, searches can now be performed within the system based either on feed mill or previous veterinarians.

### Inside This Issue:

#### eVFD Enhancements

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"The electronic form was already miles ahead of the old handwritten format," added Dr. Tom Painter, a veterinarian for Cargill. "Now with the added ability to search for a VFD by feed mill, it's even easier to review previous orders and determine if another order is needed for the farm. The electronic VFD is a more professional way to manage information and files for veterinarians and feed mills - the chance for error when entering information is taken out of the equation."

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"What it really comes down to is saving time for our customers and simplifying the process," commented Dr. Ginger Pelger, Elanco Global Swine Technical Consultant. "We've taken the eVFD process and made it even more user-friendly." The eVFD system meets all Food and Drug Administration requirements for electronic signatures: 21 CFR Part 11, 21 CFR 558.6 (a)(3) and 21 CFR 558.6 (c)(3)(4).

Dr. Pelger continues: "Previously, using the VFD system meant that some vets or producers shied away from using Pulmotil. This new innovation reduces that concern and means more pigs can get protection from respiratory diseases like *Actinobacillus pleuropneumoniae* and *Pasteurella multocida*."

*cont'd on page 2...*

## Message from the President



### Extended Support Hours:

Mon - Fri: 8:00am - 7:00pm  
Saturday: 8:00am - Noon

*Extended support hours are applicable through May. Times are Central Daylight Time.*

**Support Line:** 515-296-3779

*upgrades to eVFDs continued...*

GVL's goal is to provide industry solutions toward proper use and administration of animal health products and diagnostics information workflow and data management. A sponsorship structure that allows industry players to participate, is important for this system to become, grow and be maintained by GVL as a comprehensive industry standard.

Kevin Maher, president of GlobalVetLink, says "Our goal all along has been to create a 'one-stop shop' for veterinary services. Making it easier for veterinarians to comply with regulations is a natural part of that evolution." Interested veterinarians can learn more about adopting electronic solutions by visiting <http://www.globalvetlink.com>.

We are very thankful for each of our subscribing veterinary practices and diagnostic laboratories, which the GlobalVetLink team proudly serves across the US each day. Our team is committed to providing the very best in customer support, product knowledge, and the latest technology solutions to our growing client base.

Our partnership with all 50 states is the foundation of our 10-year business and its growing success. To support our growth, we have added additional high quality and experienced employees to better position us for expansion of our service offerings.

The record numbers of subscribers as well as certificate and lab test activity again this year is a result of the commitment of our team to provide quality and well supported animal health management services to our national subscriber base.

Our commitment to technology improvements continues as we reinvest in our technology platform. New features that have been added, such as the 'Agent Account' (discussed in the FAQ section of this newsletter) continues to gain interest. This is an example of where we provide additional options for data connectivity, following authorization of veterinarian and animal owner subscribers.

We participated in the US Animal Health Association Western States Meeting in March, and will be participating in the other three US Animal Health Association district meetings as a sponsor and participant. We continue to work with our state partners toward providing outstanding services to veterinarians and diagnostic laboratories in all 50 states.

Thank you for your business and commitment to GlobalVetlink services.

Kevin Maher & Team



## Nominated for 'Software Company of the Year'

GlobalVetLink is nominated for a Prometheus Award  
for the second year in a row.

GlobalVetLink (GVL®), a veterinary services company, based in Ames, IA announced today that they are nominated for 'Software Company of the Year', a Prometheus Award from the Technology Association of Iowa, for its online database software. This system automates the archaic paper based tracking system for Certificates of Veterinary Inspection. Finalists will be recognized, and winners announced at the Prometheus Awards Dinner in Des Moines, IA on Thursday, April 7th.

The Technology Association of Iowa's Prometheus Awards are recognized as Iowa's largest and most

prestigious awards devoted to promoting and celebrating the innovation and high-tech excellence in Iowa. This showcase honors companies and individuals who represent the best and brightest in technology and business and have demonstrated outstanding leadership and innovation.



## Support Line Frequently Asked Questions

We've seen tremendous response to our new Agent application that was released last fall. Following are some FAQs we receive regarding those accounts:

**Q:** Who links the animals to an Agent account?

**A:** Animals are linked to an Agent account by either the veterinarian or the animal owner.

**Q:** How do you link an animal to an Agent account?

**A:** 1. Sign into GlobalVetLink, Click on "Contacts" and then "Animals".

2. Enter either animal name or owner name and choose "Search".

3. Check the "Select" box for the animal(s) you would like to link to the Agent and then scroll to the bottom of the screen and select "Add to Agent".

4. Type in EITHER the Agents name, the City, or the State and select "Search".

5. Click on the Agents name under "Accounts", which will be underlined.

The system will prompt you to confirm that you would like to grant access to this Agent to have read-only access to the certificates for this/these animals. Select "Yes" to confirm.

6. Repeat previous steps to link additional animals to Agents.

**Q:** How do I unlink animals from an Agent Account?

**A:** 1. Click on "Contacts", then click on "Agents".

2. Type in EITHER the Agents name, City or State and hit "Search".

3. Click on the Agents name to see the list of animals that are linked to this Agent. Check the select box of the appropriate animals you would like to unlink and select "Remove from Agent". Select "Yes" to confirm.

With the busy Coggins season upon us – following are some FAQ's regarding Coggins certificates:

**Q:**How do I make certificate corrections once I've committed my certificate?

**A:** If it's an EIA and the test has NOT been resulted out by the lab, you can delete this test from "Pending Lab Approval" and resubmit. If your test has been resulted out by the lab, contact GlobalVetLink to void the incorrect EIA certificate; you also need to contact the lab to see if they require a new blood sample to post the results to a new electronic test. If they will result the new test for you without a new sample, then recreate that test with the original blood drawn dates, etc. *cont'd on page 4...*

## GVL Representatives Attend WVC and AASV

GlobalVetLink exhibited for the first time at the Western Veterinary Conference in Las Vegas, NV, February 21st - 23rd. The show was well attended by over 6200 veterinarians, in addition to technicians, practice managers, students and exhibitors for attendance totalling 14,617.

Traffic through the exhibit hall was steady. Many contacts were made with current and potential GVL subscribers. It's encouraging to see the interest in electronic EIA certificates and CVIs.

GVL representatives attended the American Association of Swine Veterinarian's annual conference in Phoenix, AZ March 6th – 8th. The meeting drew 930 total attendees including 525 paid registrants and 130 students. Attendees were offered the opportunity to visit a record 73 technical tables.

We used our Tech Table to promote the recent upgrades to the eVFD system for Pulmotil, our prescription certificates (eVRx) and our CVIs.

*FAQs continued from page 3...*

**Q:** How do I reprint a lab submittal form?

**A:** To reprint a lab submittal form select “Contacts”, then select “Animals”. Type in the animal's name or a portion of the animal's name and select “Search”. When the animal's name appears, select the animal, then select “Go to Tests” and click on the appropriate test. There you will see an option to reprint a lab submittal form.

As a reminder, you will find our help files, once logged in, on the left-hand menu, under “Help” and then “Documentation”.

**Find Us on Facebook,  
YouTube and Twitter!**



## Tech Talk

Are you a GVL laboratory client who has difficulty sorting through their Recent and Pending test list to find the one you need to result out? Are you a veterinary client, trying to find a specific horse in an owner's lengthy animal list? Becoming familiar with one easy keyboard shortcut can help speed up tasks such as these.

Keyboard shortcuts are a combination of two or more keys, that when pressed, perform a task that would generally require pointing and clicking with your mouse. One of the most helpful keyboard shortcuts when using GlobalVetLink is the "Find" feature. The keyboard shortcut CTRL + F allows you to perform a search on any webpage, not just GlobalVetLink. Once you use CTRL + F, a search field will open, where you type in the information you're looking for. After you click Search, your browser will highlight the search results rendered.

Following are some other commonly used shortcuts:

CTRL + C = Copy

CTRL + X = Cut

CTRL + V = Paste

CTRL + Period (.) = Rotate Picture Clockwise

CTRL + Comma (,) = Rotate Picture  
Counterclockwise

Familiarizing yourself with simple keyboard shortcuts such as these will not only help you to use GlobalVetLink more efficiently, but also assist in other day-to-day activities.

