

GlobalVetLINK (GVL[®]) Customer Success Team



Christian Hempfen, Customer Success Team Lead

Contact: chempfen@globalvetlink.com

Species of Interest: Dairy Cattle

Bachelor's Degree, Animal Science/Biology – Iowa State University

About: *"My diverse background covers cattle management to people management and everything in between. My focus is in dairy cattle, and I am always excited to learn more about the industry. I consistently challenge my team to be better than the stereotypical tech support, so give us a call!"*



Connie Otto - Customer Success Representative

Contact: cotto@globalvetlink.com

Species of Interest: Equine

Associate's Degree, Liberal Arts – Des Moines Area Community College

Bachelor's Degree, Animal Science – Iowa State University

About: *"I have my professional status in horse showing and when I am not at the office, I am at the barn either teaching or training my personal horses for the dressage and jump rings, or volunteering with the local dressage club."*



Andrea Gisich - Customer Success Representative

Contact: agisich@globalvetlink.com

Species of Interest: Swine

Bachelor's Degree, Animal Science (Pre-Veterinary Medicine) – Iowa State University

About: *"Born and raised as a small town Iowa girl, I grew up on farm where we raised horses and had a few acres of hay fields. I have a passion for all animals, but found a growing interest in the swine industry after working in a wean-to-finish barn, then completing an internship in a swine breeding facility."*



Devan Vander Veen - Customer Success Intern

Contact: dvanderveen@globalvetlink.com

Species of Interest: Dairy and Beef Cattle

Senior, Animal Science – Iowa State University

About: *"While growing up in Northwest Iowa I developed a background in dairy beef cattle through our family farm, and was exposed to the feed industry at a young age. Having experience with producers, veterinarians, feed companies and everyone in between has provided me with a strong foundation to help GVL customers!"*



Sadie Williams - Customer Success Intern

Contact: swilliams@globalvetlink.com

Species of Interest: Companion Animal

Senior, Animal Science - Iowa State University

About: *"I grew up in central Iowa working with horses and cattle where my passion for animals began. Prior to joining GlobalVetLINK I worked as the assistant manager of a boarding kennel for six years. I plan on graduating with a degree in Animal Science in December of 2018. In February 2018 I joined the Customer Success Team and have enjoyed every minute. Please don't hesitate to contact us!"*