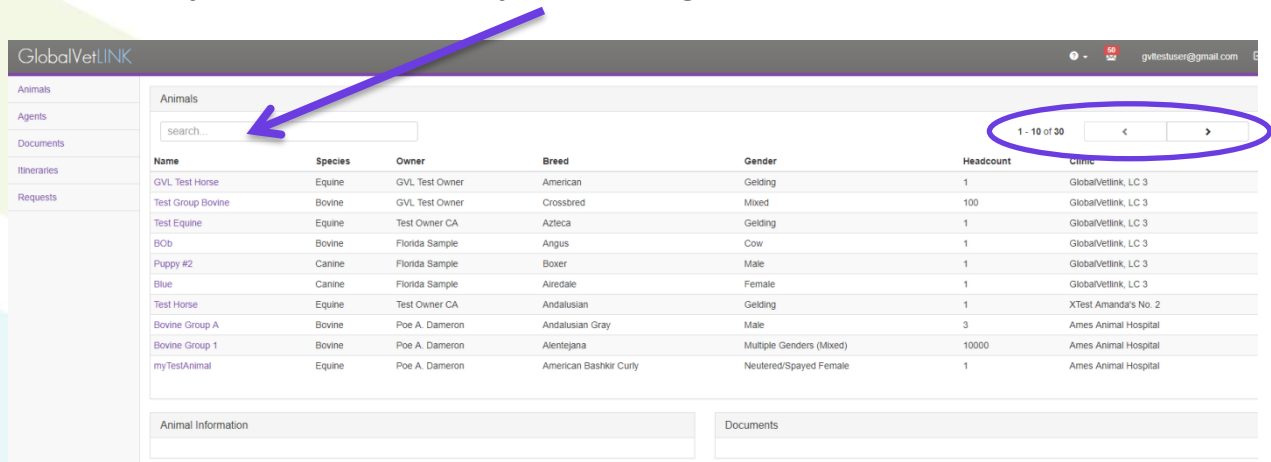


Navigating MyVetLINK

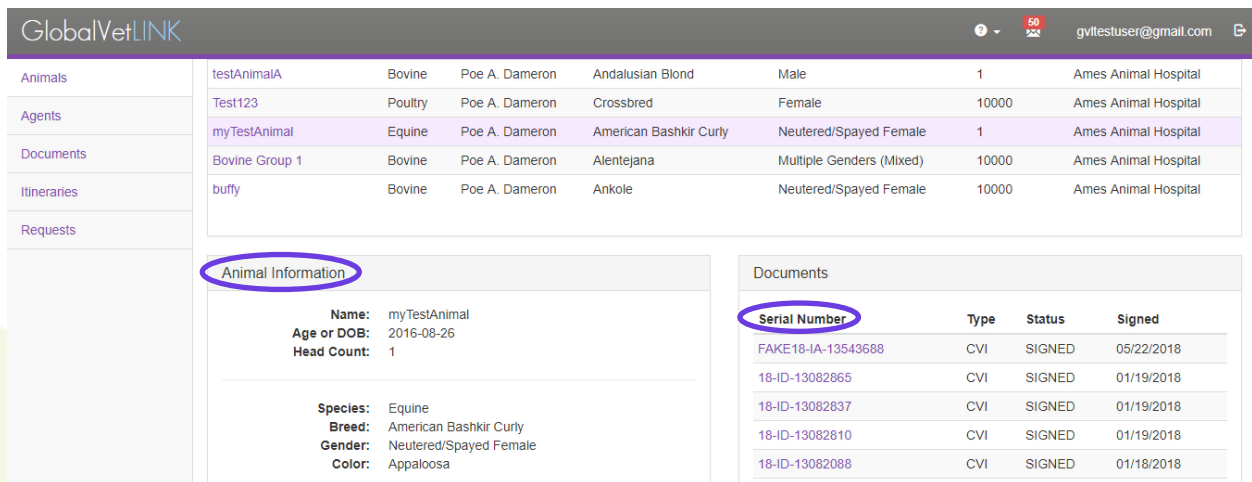
- To access your MyVetLINK account, visit www.myvetlink.com and click Login in the upper right corner. You will be taken to the login screen to enter your email address and password.



- You will be taken to the Animals page when you login. From here you can view your animal information and certificates. Ten animals will be displayed per page. To view additional animals, use the arrow buttons. You can also search your listed animals by name using the search bar.



- To view detailed information and certificates for a specific animal, click on the animal's name. The Animal Information will display below the list. To download a certificate, click on the Serial Number under the Documents header.
- Note: If any animal information is incorrect, you will need to contact your veterinarian to have corrections made.



The screenshot shows the GlobalVetLINK interface. On the left is a navigation menu with options: Animals, Agents, Documents, Itineraries, and Requests. The main area displays a table of animals. The row for 'myTestAnimal' is highlighted. Below the table, the 'Animal Information' section is expanded, showing details for 'myTestAnimal'.

Animal Name	Species	Owner	Breed	Gender	Head Count	Location
testAnimalA	Bovine	Poe A. Dameron	Andalusian Blond	Male	1	Ames Animal Hospital
Test123	Poultry	Poe A. Dameron	Crossbred	Female	10000	Ames Animal Hospital
myTestAnimal	Equine	Poe A. Dameron	American Bashkir Curly	Neutered/Spayed Female	1	Ames Animal Hospital
Bovine Group 1	Bovine	Poe A. Dameron	Alentejana	Multiple Genders (Mixed)	10000	Ames Animal Hospital
buffy	Bovine	Poe A. Dameron	Ankole	Neutered/Spayed Female	10000	Ames Animal Hospital

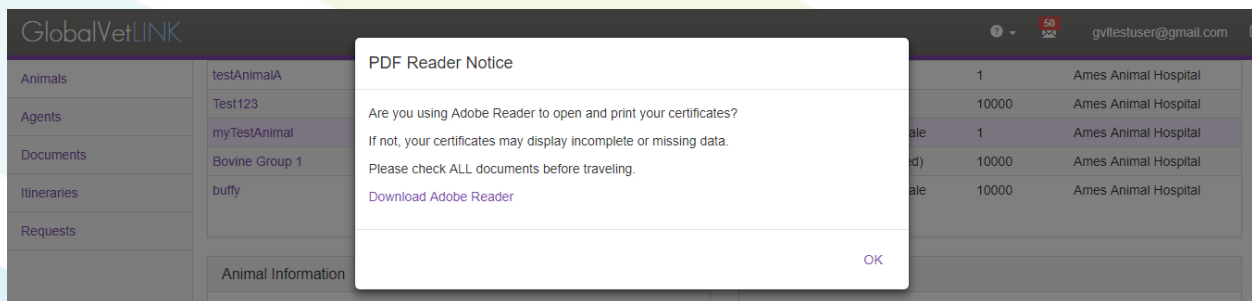
Animal Information for myTestAnimal:

- Name: myTestAnimal
- Age or DOB: 2016-08-26
- Head Count: 1
- Species: Equine
- Breed: American Bashkir Curly
- Gender: Neutered/Spayed Female
- Color: Appaloosa

Documents:

Serial Number	Type	Status	Signed
FAKE18-IA-13543688	CVI	SIGNED	05/22/2018
18-ID-13082865	CVI	SIGNED	01/19/2018
18-ID-13082837	CVI	SIGNED	01/19/2018
18-ID-13082810	CVI	SIGNED	01/19/2018
18-ID-13082088	CVI	SIGNED	01/18/2018

- Certificates must be viewed with Adobe Reader. A prompt will display to notify you and will provide a link to download Adobe Reader. If Adobe Reader is already set as your default PDF viewer, click OK and your certificate will download.



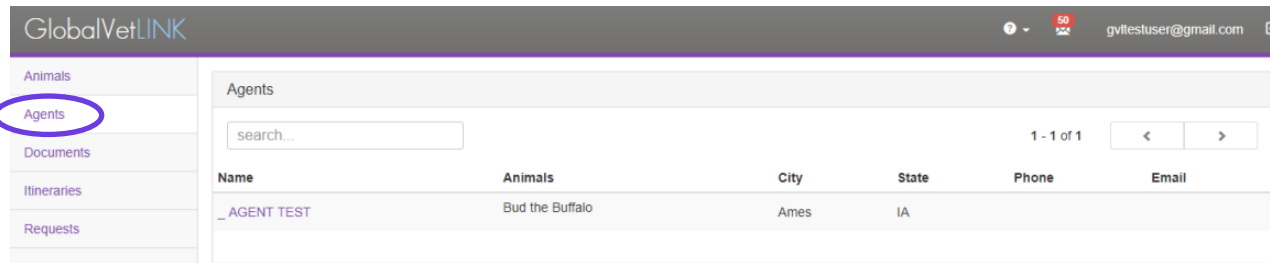
The screenshot shows the same GlobalVetLINK interface as above, but with a 'PDF Reader Notice' dialog box overlaid in the center. The dialog box contains the following text:

PDF Reader Notice

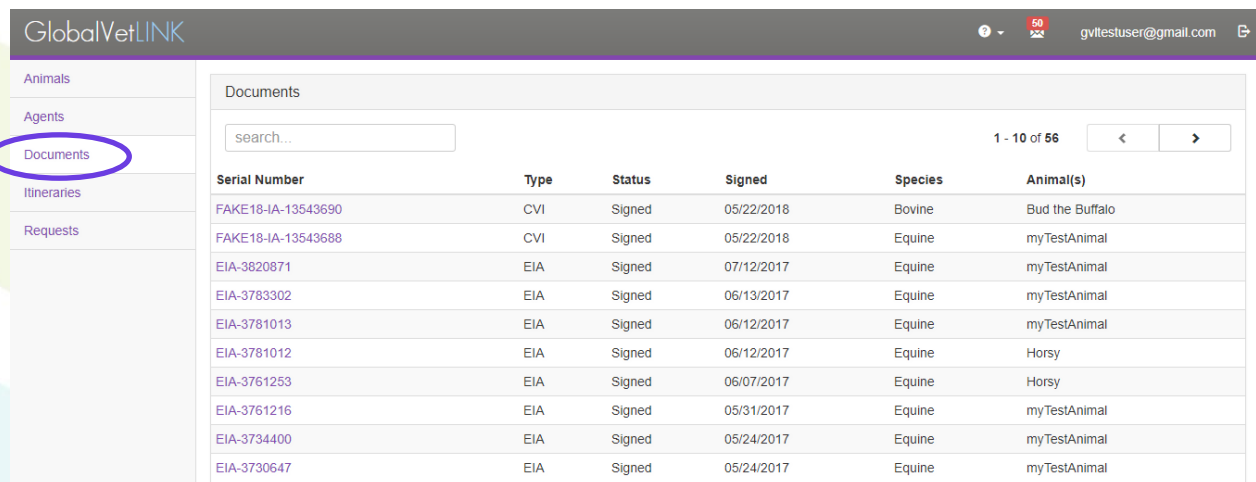
Are you using Adobe Reader to open and print your certificates?
 If not, your certificates may display incomplete or missing data.
 Please check ALL documents before traveling.
[Download Adobe Reader](#)

OK

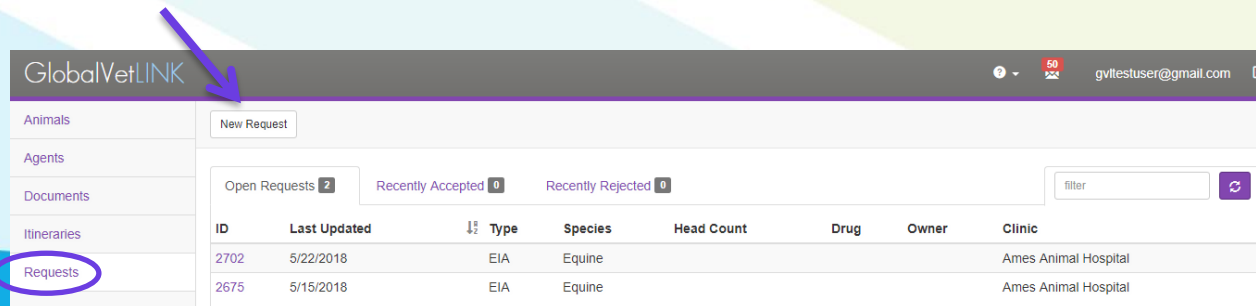
- The left-hand menu of MyVetLINK provides access to additional information and functions. The Agents tab allows you to see a list of agents who have been granted access to your animal's information by your veterinarian.



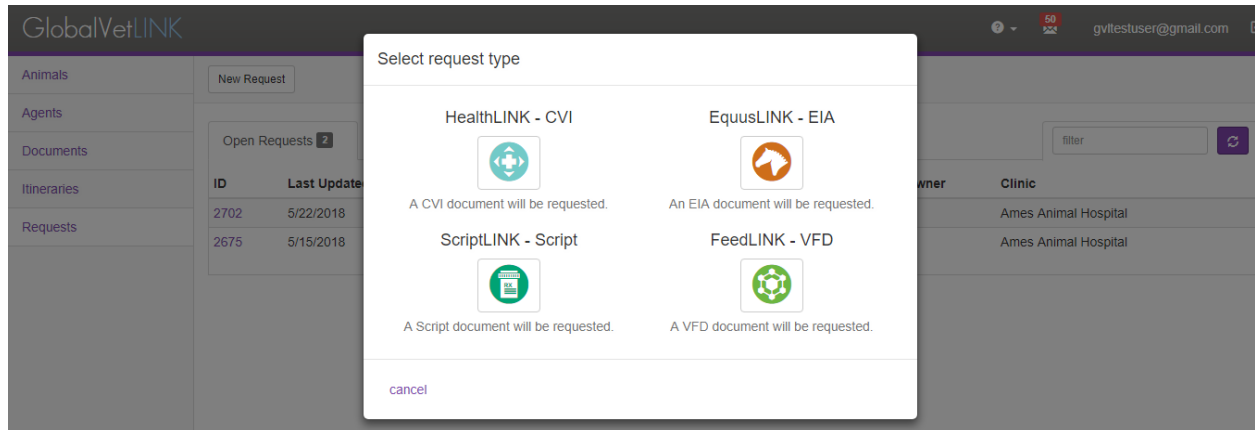
- The Documents tab shows a list of all documents that have been created for your animals. Click the purple Serial Number to download a copy of the certificate, or use the arrow buttons to scroll through the list of certificates.



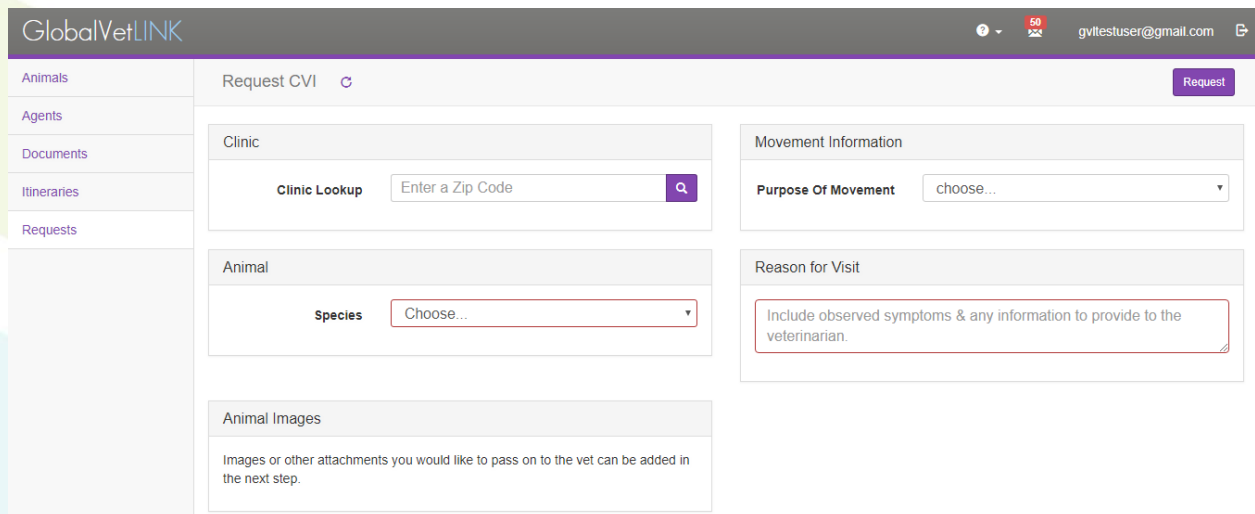
- The Requests tab will show the Open, Accepted and Rejected Requests that you have submitted to your vet clinic. To create a request, click the New Request button in the upper left.



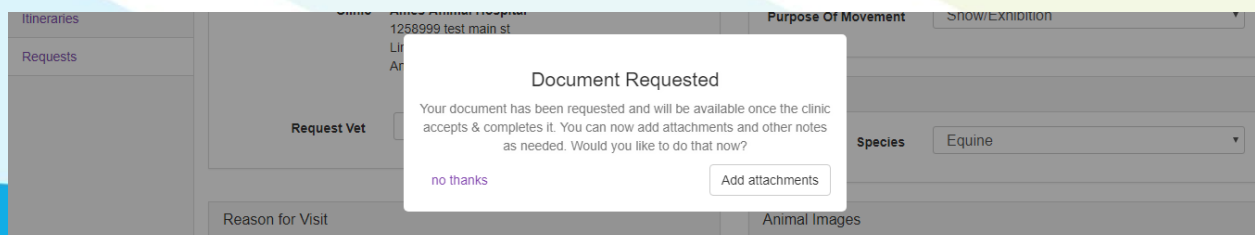
- Choose the type of certificate you are requesting.



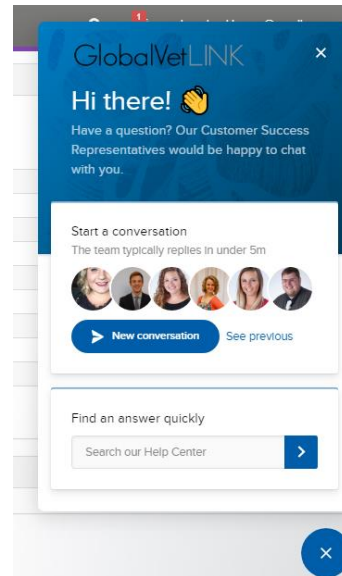
- Next, enter the necessary information. This will vary depending on the certificate type you have requested. Start by searching by zip code for your vet clinic. Then enter the additional information and click Request.



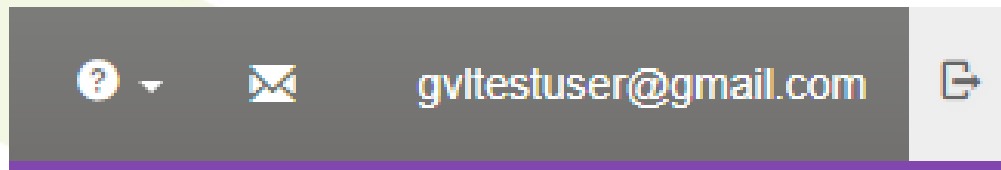
- After you have submitted the request, you will have the option to add attachments, including photos.



- If you have any questions while using MyVetLINK, click on the blue circle in the lower right corner of your screen. From here you can chat with our Customer Success Team or search our Help Center.



- In the top right navigation menu, click the ? to access our Contact Us page and the MyVetLINK walk-through tutorial. Click the envelope to view your notifications. Click your email address to access your Profile, where you can change your password. Click the arrow button to log out of MyVetLINK.



If you have any questions about MyVetLINK, please feel free to contact our Customer Success Team at 515-817-5704 or gvlsupport@globalvetlink.com.